

Arataki Ministries Ltd (AML) Annual Report – January to December 2014

Background:

Arataki, social service of the Whangarei Baptist Church, commenced operation in 1991 and is now a registered charitable company owned by the Regent Community Trust. We exist “**to provide recovery services to people with mental illness and addiction, supporting development of individual living skills, and delivered with a Christian flavour.”**

Our biblically based view is that all people are of equal value; that everyone needs good relationships; that hope is fundamental to recovery; and that each person’s journey is unique. By taking charge of their illnesses and future people can recover.

Statistically 45% of us will have some issues with our mental health in our life time; 20% of us will need some help; and 3% of us will be significantly disabled by mental unwellness. Arataki works with the 3% whose lives are severely disrupted and need specialist help for their recovery.

Good mental health needs physical resources such as air, water and food; security needs such as safety, warmth, food, clothing, shelter and work; social needs such as belonging to families and whanau, having friends and mates; esteem needs such as recognition for useful tasks; and resilience needs based on good understanding of self and one’s ability for self advancement.

Unfortunately the suffering experienced by people with mental illness is made worse when people react inappropriately to behaviour they don’t fully understand. Arataki works to improve the lives of the people with severe mental illness, and to reduce discrimination by increasing understanding and tolerance in the general population.

Thank you Church for the support you give us as we work to improve the lives of people whose lives have been disrupted by illness and are vulnerable to discrimination.

Governance:

The Arataki Directors are appointed by the Church and Directors then appoint a Chairperson from their midst. Directors since the 2014 AGM were Peter Jensen (Chair), Irene Cate, Dr Selwyn McIlhinney, Norman Gurr, Colin Page, and Lachlan Bull. Irene and Peter have served on the committee since Arataki’s inception in 1991. Peter Jensen is retiring at this AGM and deserves a huge “thank you” for the work and dedication shown, and our best wishes for a well-deserved retirement.

Services Offered:

For more detail check out our new website www.aratakimin.com

Arataki House: is for 8 clients in a group of flats in Whau Valley. We offer 24 hour care, rehabilitation staff and programmes to assist client regain self-sufficiently in the community.

Elias House: is a specialist Whangarei community based 24 hour high needs residential rehabilitation service for 6 clients who would otherwise spend long times in the acute mental health ward. The team includes 3 Registered Nurses and a Social Worker.

Arataki Support: works with 139 clients living in their own choice of accommodation in Whangarei and Kaipara Districts. Major roles include assisting access to community resources; managing money; help to find, get and keep housing; to make good and informed choices; to use their medication correctly, stay well, and manage stresses.

Consumer Network: a client driven and staffed service providing a networking and information service to clients, and represents client perspectives on needs and issues to funders. We do this in conjunction with a client lead trust (Te Taitokerau Tangata Whaiora Network).

Statistics: Clients:

Due to the time lag between the end of the financial year (30 December 2014) and the AGM you will note that we have provided data for 2014 and some for the almost complete 2015 year.

Client services for the year ending **30 September, 2015**.

Services by Location and Role	Started Contract	Contracted Numbers	Clients Supported in past 12 months	Median Days on Service: (Exits)	Staff numbers
Arataki House	April 1991	8	11	273	8
Elias House	Feb 2007	6	13	340	11
Community Support	July 1995	120	219	353	20
	<i>Waiting list @ 30/9/15</i>		29		
Consumer Network	April 2010		308 members		3
Non Client Support Staff					
Kaumatua and Kuia (2), Consumer Advisors (3), Management/Admin (4)					
Total Arataki Staff					
51					

Finances and other resources:

Staff and Plant: As at **30 September 2015** we have 51 staff – some full time, some part time. We lease 11 properties: 17 Weaver Street (leased from PP Trust); 1a Kirikiri (Housing NZ); 4 and 6 Donald Street (PP Trust); rooms in Dargaville (rented from Hospital) and Maungaturoto (private rental), Consumer Networkers office at 73 Water Street (private rental), and 4 houses (private rental). We use assets (book value approx \$184,700) - 6 vans, 20 cars, 4 x 4 wheel drives, 27 cell phones, 22 computers, and various office and residential furniture.

Financial Position: As at **30 December 2014** we had assets of \$1,422,784 (2013, \$1,247,119) including \$976,265 in bank and investments, and liabilities of \$826,803 (2013, \$809,997) including start-up funding from RCT of \$505,107 and unexpended grants of \$27,834.

Year	Revenue	Expend (incl depreciation)	= Operating Surplus/-Deficit	Less Assets Purchased	= Cash movement	Status
2011	\$ 2,346,775	\$ 2,353,970	-\$ 7,195	\$ 29,256	-\$ 36,451	Audited
2012	\$ 2,440,948	\$ 2,444,675	-\$ 3,727	\$ 38,274	-\$ 42,001	Audited
2013	\$ 2,524,782	\$ 2,403,643	\$ 121,139	\$ 26,318	\$ 94,821	Audited
2014	\$ 2,571,286	\$ 2,412,427	\$ 158,859	\$ 68,610	\$ 90,249	Audited
2015	\$ 2,578,046	\$ 2,423,273	\$ 154,773	\$ 91,614	\$ 63,159	Estimated

Looking back on 2015:

Staff were not offered pay increases in 4 of the last 6 years (due to no contract price increases), but in 2014 we were able to give a small increase (1%), and in 2015 we have given staff a further 1% pay rise on the back of a 1% contract price increase from the NDHB..

Client services continue to be full and have a good reputation with clients and the funder.

Looking forward to 2016:

Our contract with the NDHB (100% of our revenue) runs until 30 June, 2018. This provides some security and provides us an opportunity to continue to be Christ's hands to our community.

The Arataki Board will need to commence work on replacing our CEO who has stated a desire to retire at the end of 2016. The Church will be asked to contribute to this process. There are changes to NZ Accounting and Auditing Standards which come in this year and will impact on both Arataki and the Church's accounting. New Occupational Safety and Health (OSH) legislation will further sheet home responsibility for Trustees and Directors of agencies.

Conclusion:

We continue to see our work as an extension of Jesus' desire to reach all mankind and point them to God, through acts of service, example and persuasion.

We have a good reputation with the funder, clients, and other agencies that we engage with. We want to acknowledge and thank staff for their loyalty and dedication to the clients we serve. Thank you for your on-going prayers for this work launched in a humble way in 1991.